



Broker Bulletin

February | 2021

[Health First Health Plans Broker Portal](#)

[AdventHealth Advantage Plans Broker Portal](#)

Broker Services
HFBroker@HF.org

Broker Financial Services
Commissions@HF.org

Customer Service
HFHPInfo@HF.org

Broker Support Line
Local:
321.434.4945
Toll Free:
877.693.6489

New Healthy Living Program for Diabetes Management

Livongo

Health First Health Plans and AdventHealth Advantage Plans now offer an important diabetes management program called Livongo. Members diagnosed with diabetes may have recently received a letter about this new program.

The program is offered at no cost to members with diabetes—with or without high blood pressure. Livongo members can register to receive tools to help manage their diabetes including:

- **An easy-to-use blood glucose meter.** The Livongo meter comes charged and ready to use. It stores readings automatically to help make tracking blood sugar easier.
- **Unlimited strips and lancets.** No more worrying about running out of supplies. Members can obtain strips and lancets at no charge, when ordering from their meter.
- **Expert 24/7 support.** Member questions are answered anytime, plus they can sign up to get immediate help if readings go out of range.
- **Real-time blood sugar tracking.** The meter uploads readings to their secure account, so the history and readings can be shared with their provider or care team.

Members can easily register online:

- **Health First Health Plans Medicare** members enroll at join.livongo.com/HF-MA/connect or by calling 1.855.578.2650 (TTY: 711). Use registration code "HF-MA".
- **Health First Health Plans Commercial** members enroll at easy.livongo.com/HF-CM/joy or by calling 800.945.4355. Use registration code "HF-CM".
- **AdventHealth Advantage Plans Medicare** members enroll at join.livongo.com/ADV-MA/grow or by calling 1.855.578.2650 (TTY: 711). Use the registration code "ADV-MA".
- **AdventHealth Advantage Plans Commercial** members enroll at well.livongo.com/ADV-CM/joy or by calling 800.945.4355. Use registration code "ADV-CM".

Conditions that Livongo can help our members manage include:

- Diabetes/Diabetes Prevention
- Hypertension

Questions?

- **Brokers** - contact Customer Service through the Broker Support Line at (local) 321.434.4945 or (toll-free) 877.693.6489

We value and appreciate your partnership.

Health First | HFBroker@HF.org



Health First Health Plans | 6450 U.S. Highway 1, Rockledge, FL 32955

[Unsubscribe {recipient's email}](#).

[Update Profile](#) | [Our Privacy Policy](#) | [Customer Contact Data Notice](#)

Sent by communications@cc.hf.org